

Public Notice

All PNG Consumers of AGCL

This is to inform all consumers of Piped Natural Gas (PNG) supplied by Assam Gas Company Limited (AGCL) that it is mandatory to submit your Know Your Customer (KYC) documentation by 31st July 2024.

Important Details:

- **Who needs to submit KYC?**
All existing PNG consumers of AGCL(Domestic& Commercial)
- **What needs to be submitted?**
Complete KYC documentation, which includes proof of identity, proof of address; meter no, Phone No, Email id and any other required documents as specified by AGCL.
- **Deadline for submission:**
31st July 2024
- **How to submit KYC?**
KYC documents can be submitted through the following methods:
 - Online via the AGCL official Email Id cgd@agclgas.com
 - In-person at your nearest AGCL office.
- **Why is KYC submission important?**
Submitting your KYC is crucial for the following reasons:
 - Ensuring the accuracy and updating of consumer information.
 - Compliance with regulatory requirements.
 - Facilitating better service delivery and communication.

Failure to Submit KYC: Consumers who do not submit their KYC documentation by the specified deadline may face interruptions in their PNG supply and other services. It is in your best interest to ensure timely submission to avoid any inconvenience.

For any queries or assistance, please contact our customer service at +917099066118, +917099066119, +917099066120, or visit your nearest Grid office

Thank you for your cooperation.

Assam Gas Company Limited (AGCL)